

Headquarters Air Mobility Command



World Wide Express (WWX)

April 2004

Enabling the “Global” in “Global Vigilance, Reach and Power!”



WorldWide Express *(WWX)*



As Subcontractor For



Enabling the “Global” in “Global Vigilance, Reach and Power!”



(WWX)

- **On-Time Performance Reliability Charts**
 - **By Theater**
 - **By Carrier**
 - **Designated by High Volume, Retrograde, Lateral, and General Routes**
 - ♦ ***Performance guarantee is delineated by broken line for each carrier***
 - ♦ ***To view actual numbers shipped this month to each country serviced under WWX, view separate Excel attachment***

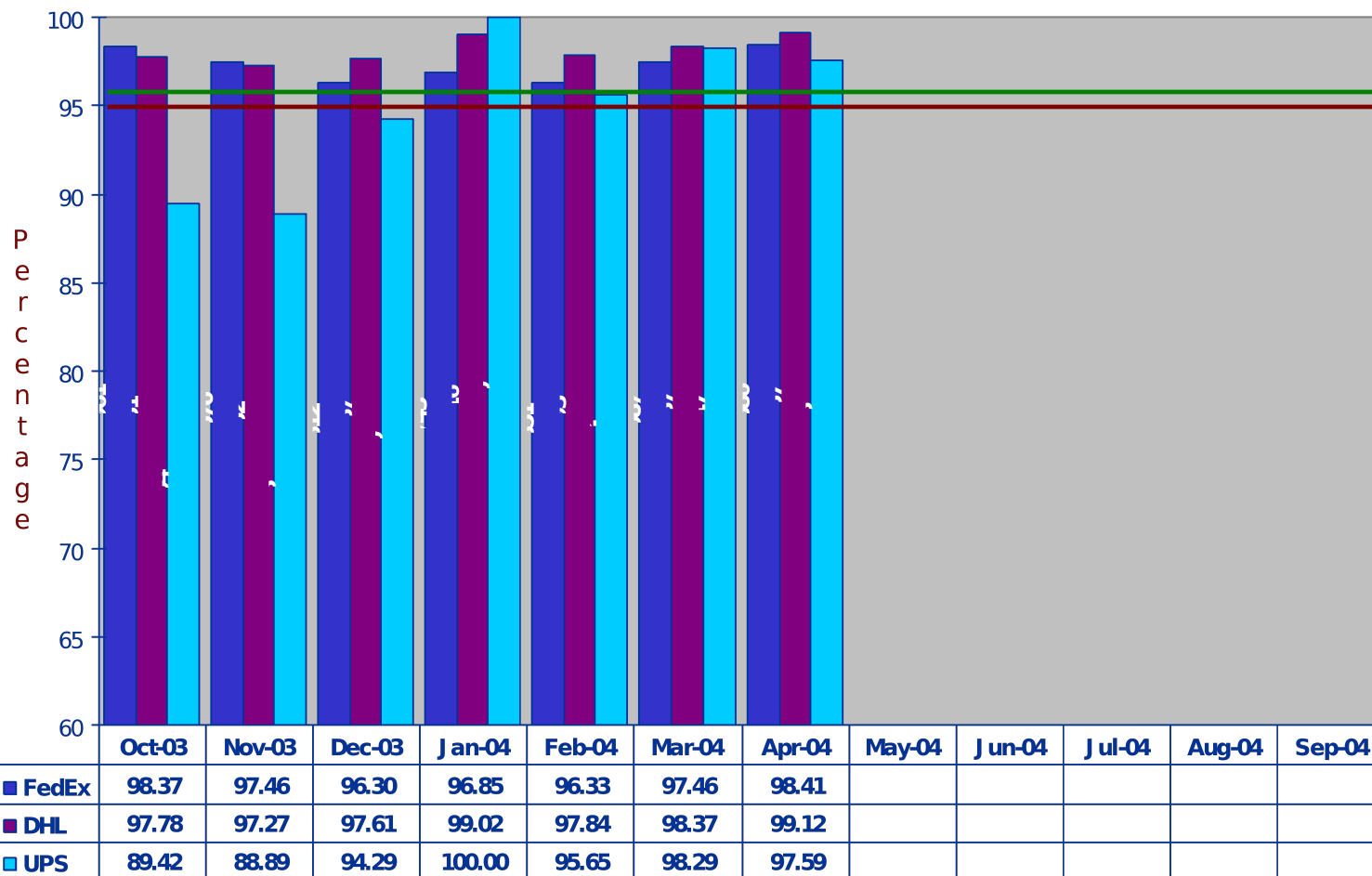


Southern Theater-HVR Canada



**FedEx/U
PS
Standard
95%**

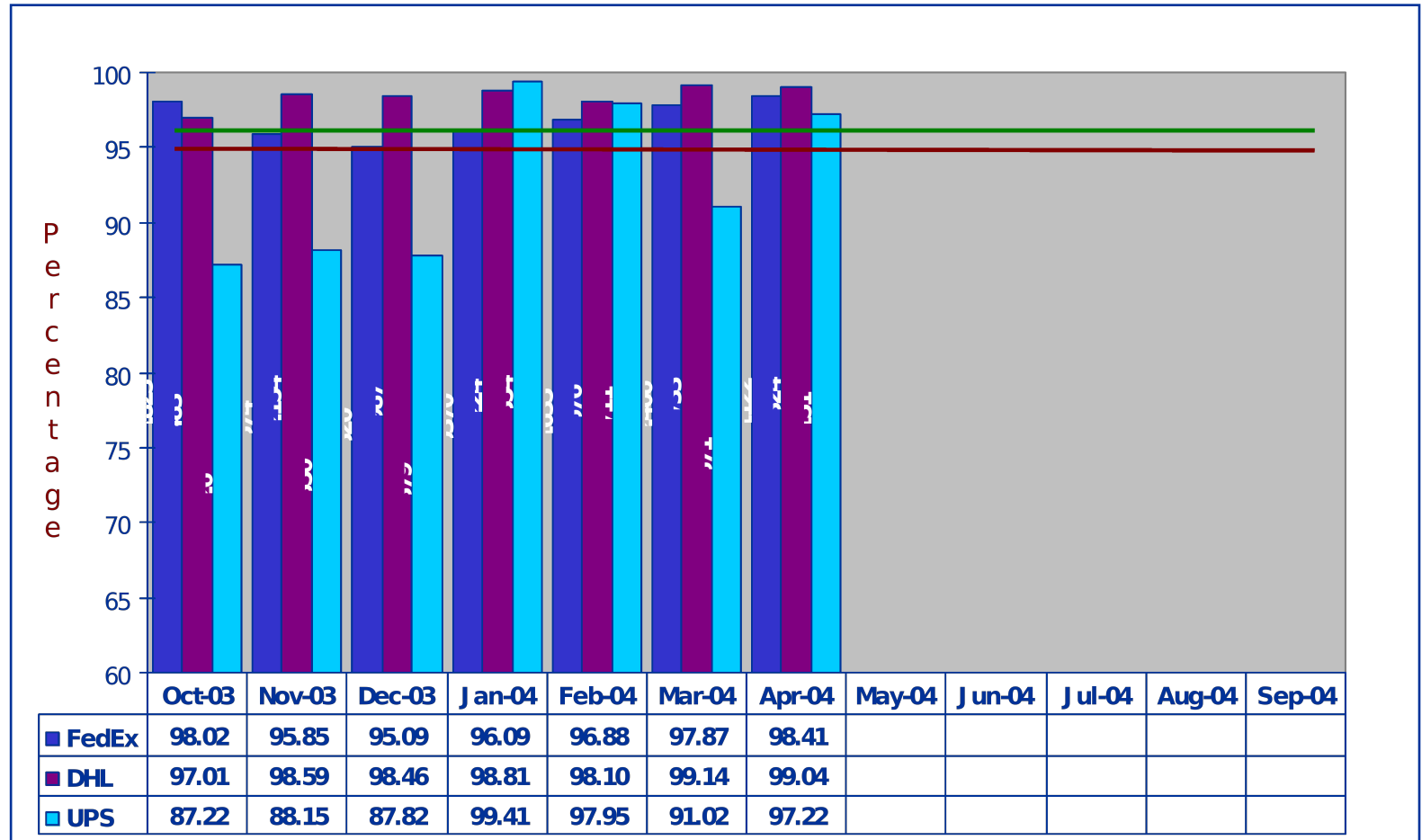
**DHL
Standard
96%**



Enabling the “Global” in “Global Vigilance, Reach and Power!”



European Theater-HVR Germany, Italy, Spain, UK



Enabling the “Global” in “Global Vigilance, Reach and Power!”



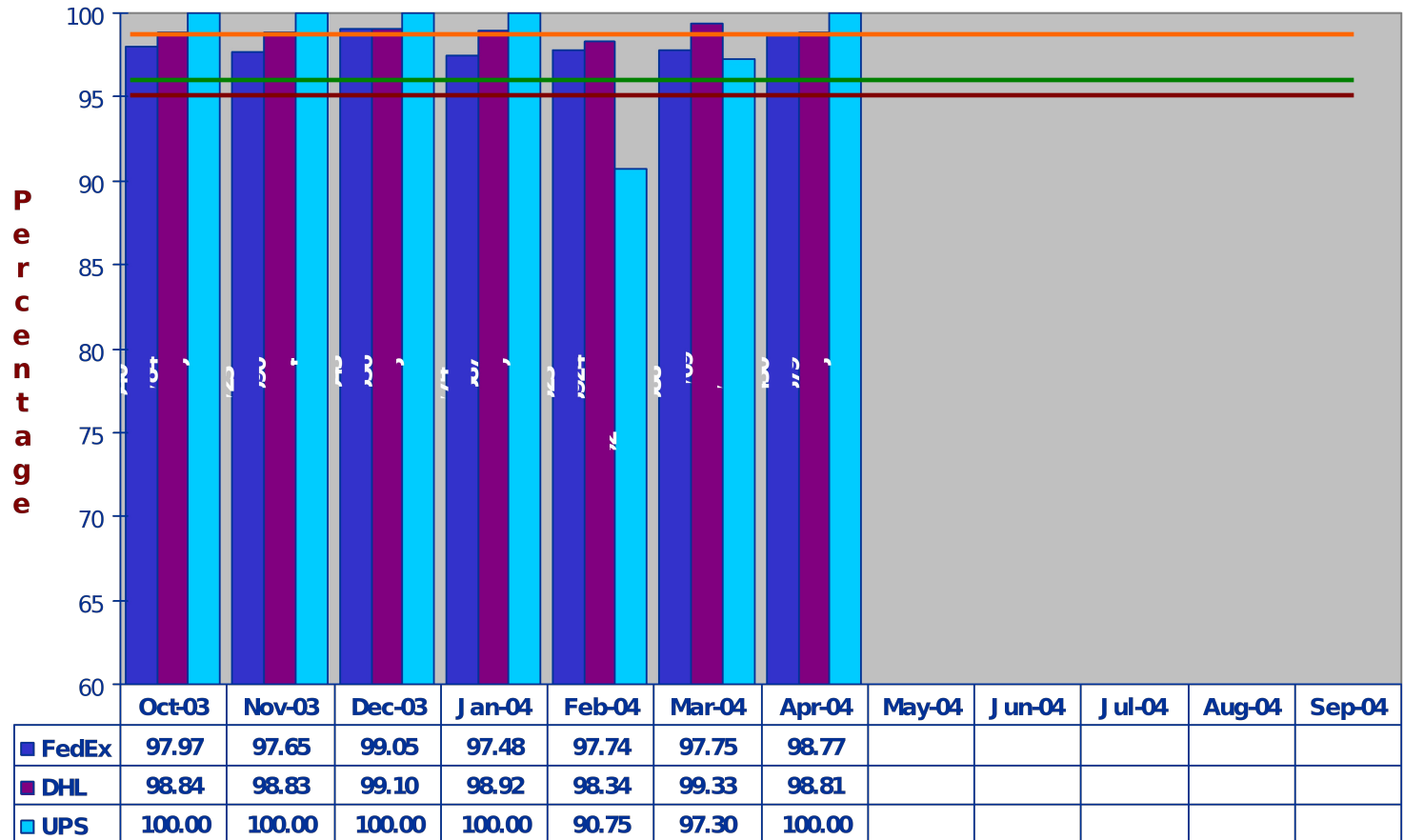
Central Theater-HVR Bahrain, Saudi Arabia, Kuwait



**FedEx
Standard
95%**

**DHL
Standard
96%**

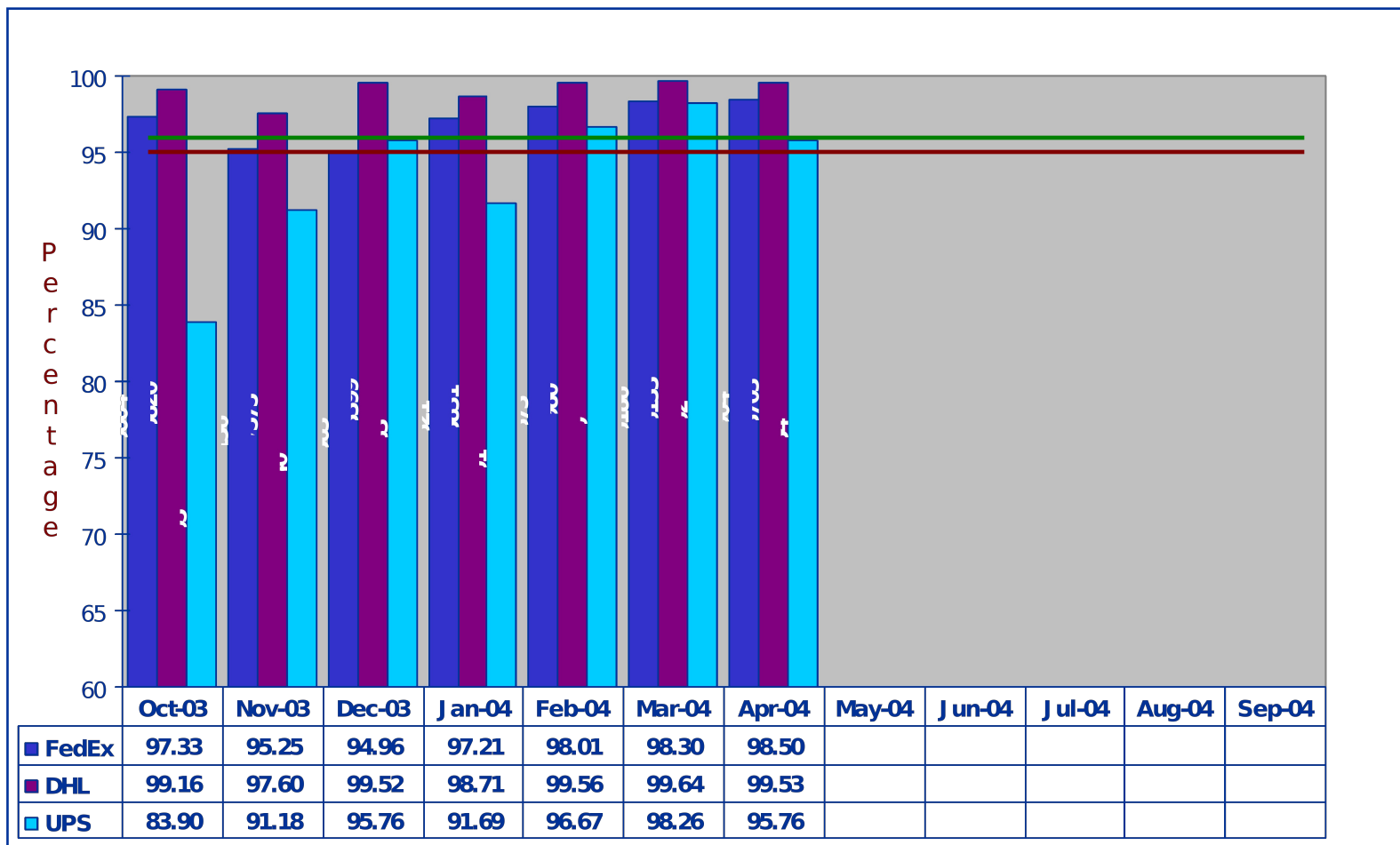
**UPS
Standard
98%**



Enabling the “Global” in “Global Vigilance, Reach and Power!”



Pacific Theater-HVR Japan, Korea, Guam



Enabling the “Global” in “Global Vigilance, Reach and Power!”

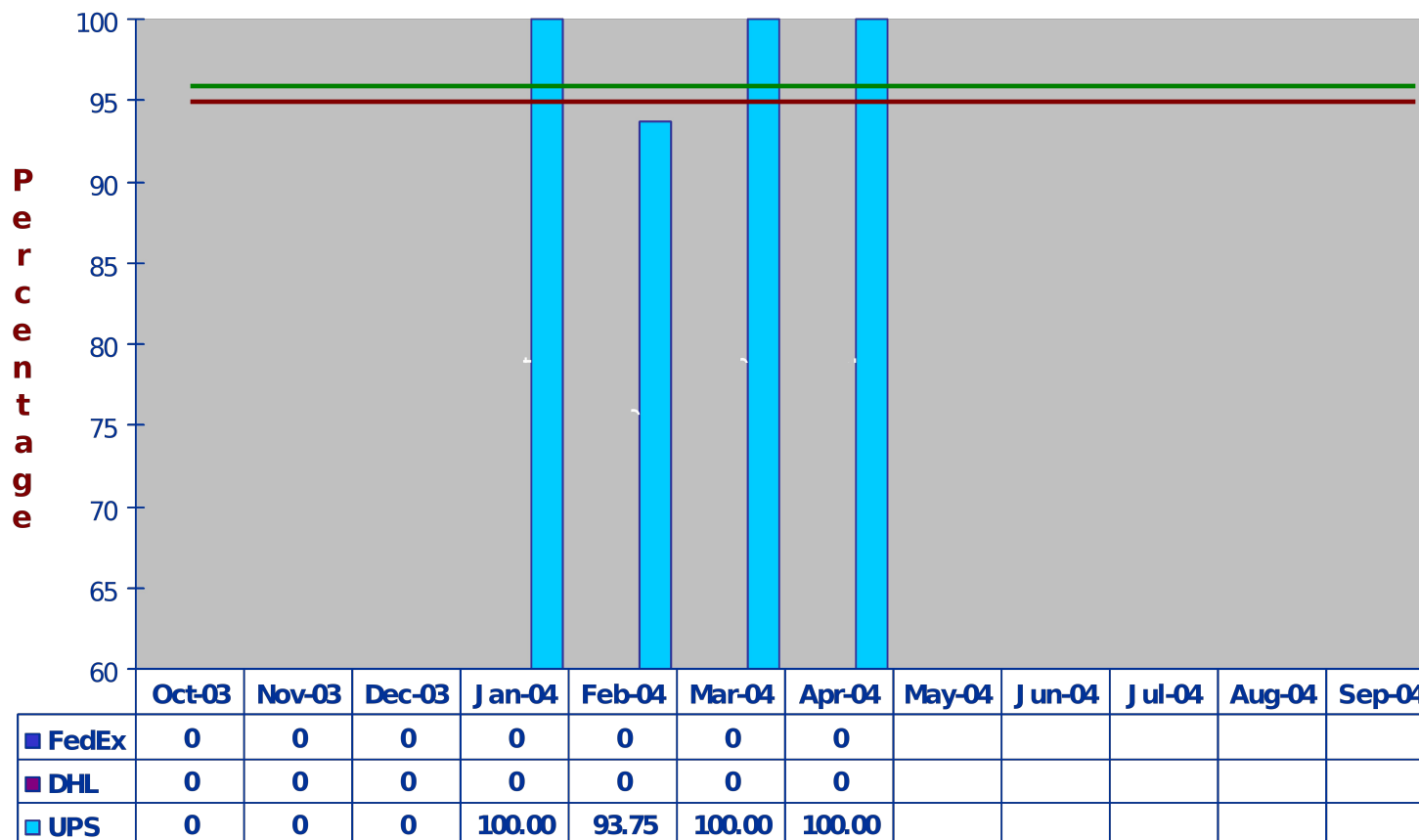


Southern Theater Retrograde - Canada



**FedEx/U
PS
Standard
95%**

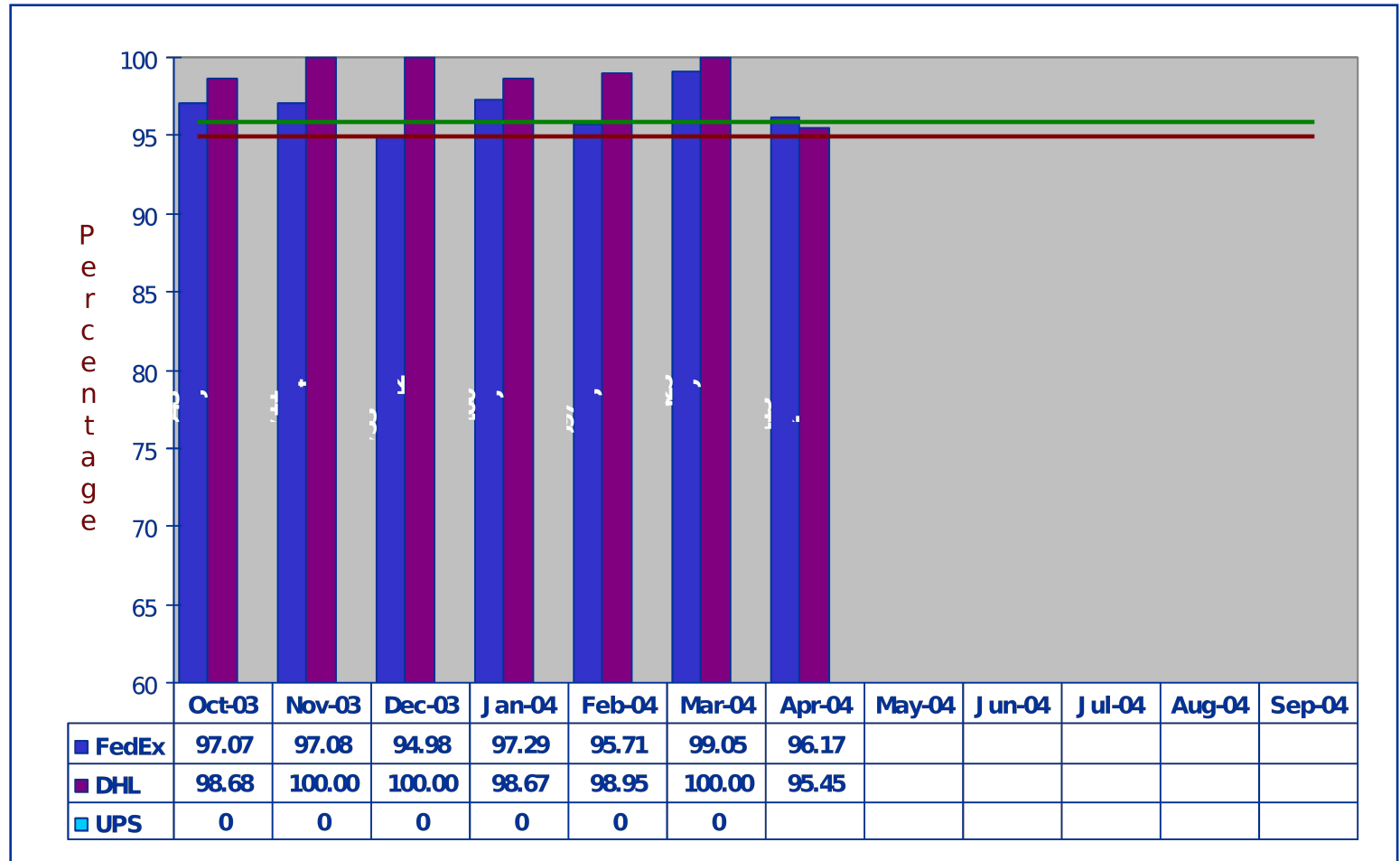
**DHL
Standard
96%**



Enabling the “Global” in “Global Vigilance, Reach and Power!”



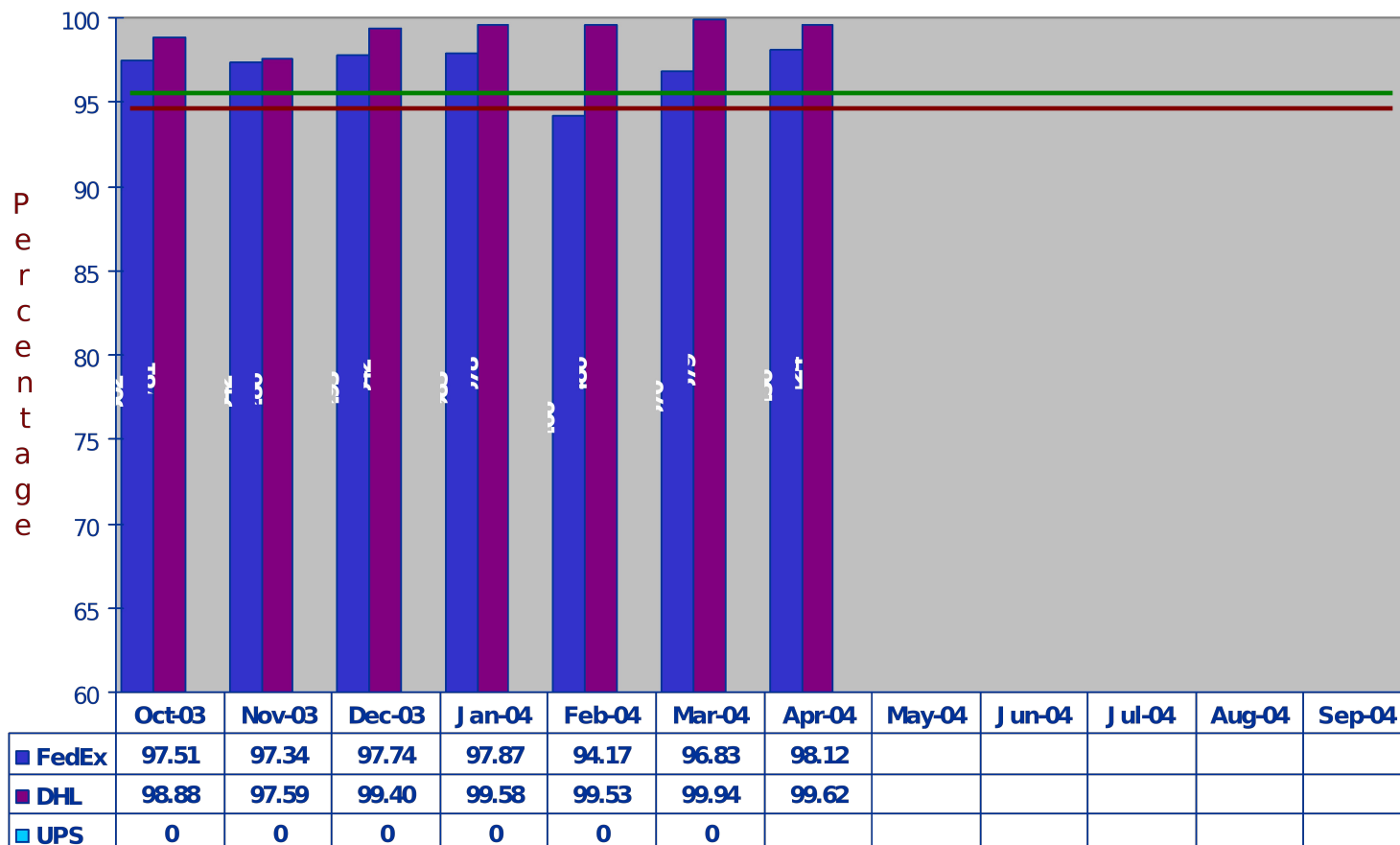
European Theater Retrograde - Germany



Enabling the “Global” in “Global Vigilance, Reach and Power!”



Pacific Theater Retrograde - Japan, Korea



FedEx/UPS
Standard
95%

DHL
Standard
96%

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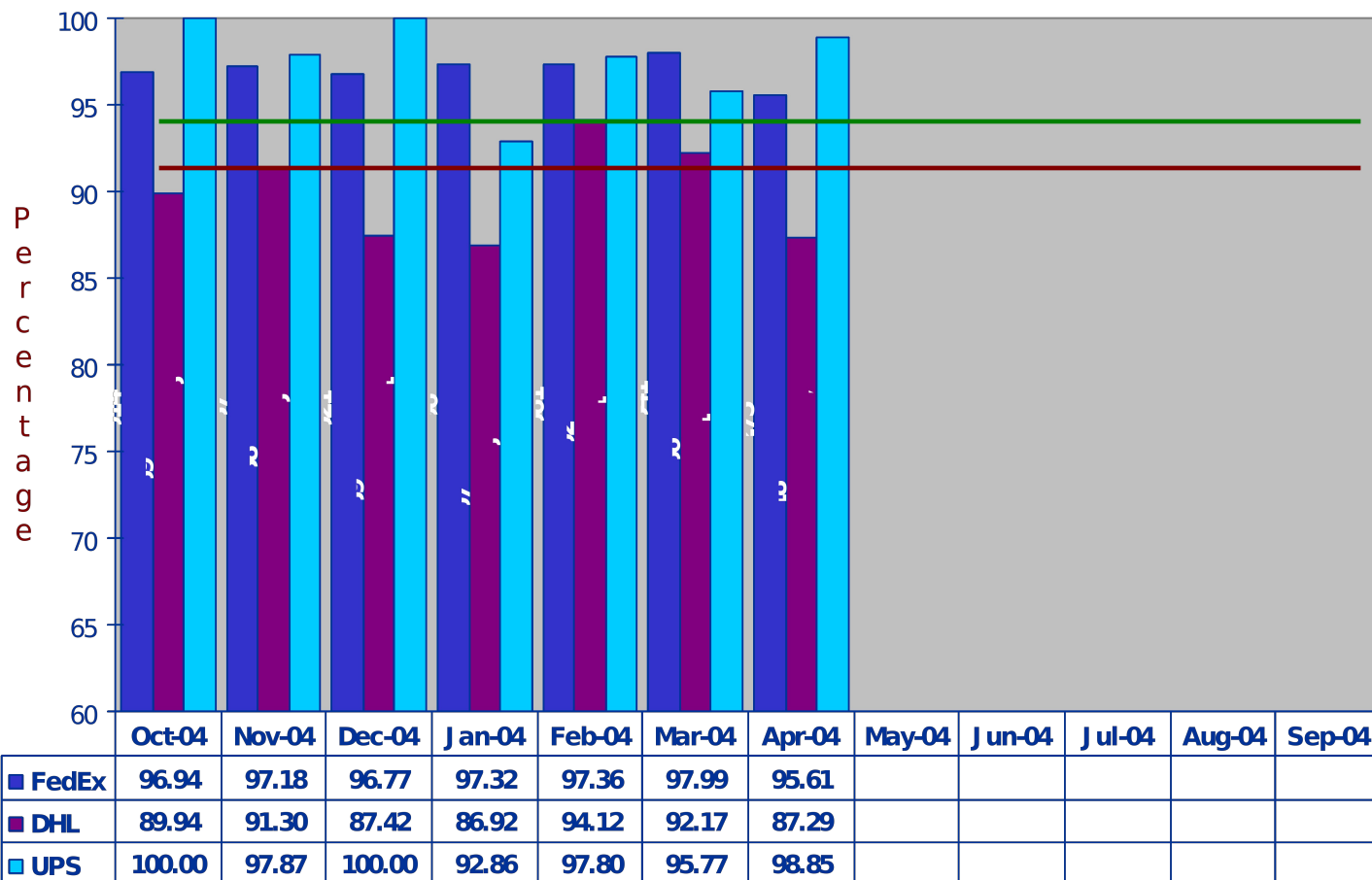


Southern Theater General Routes



**FedEx/U
PS
Standard
92%**

**DHL
Standard
94%**



Enabling the “Global” in “Global Vigilance, Reach and Power!”

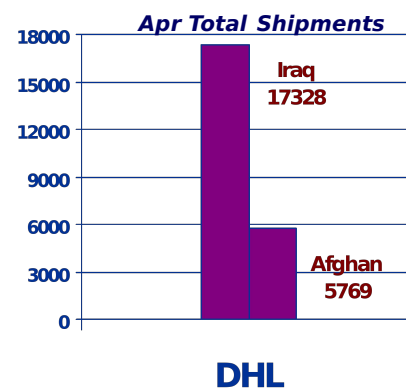
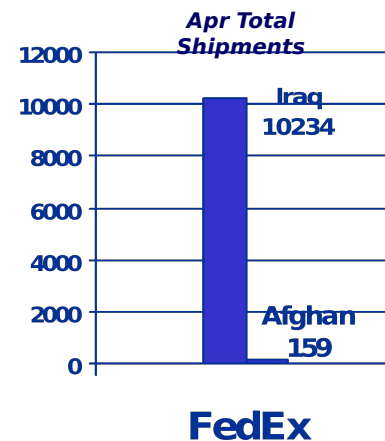


European Theater General Routes



**FedEx
Standard 92%**

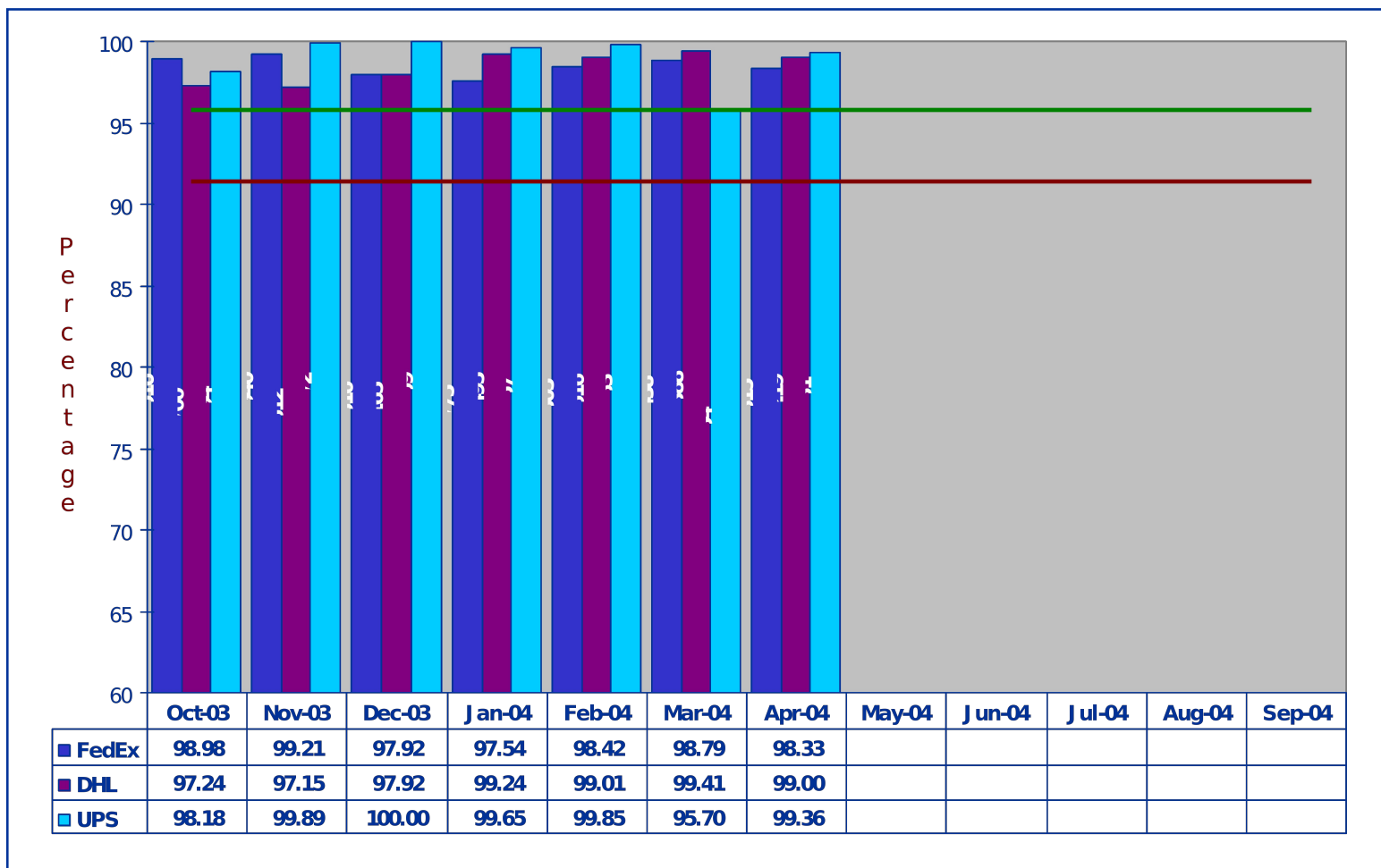
**DHL/UPS
Standard 94%**



Enabling the “Global” in “Global Vigilance, Reach and Power!”



Central Theater General Routes



Enabling the “Global” in “Global Vigilance, Reach and Power!”

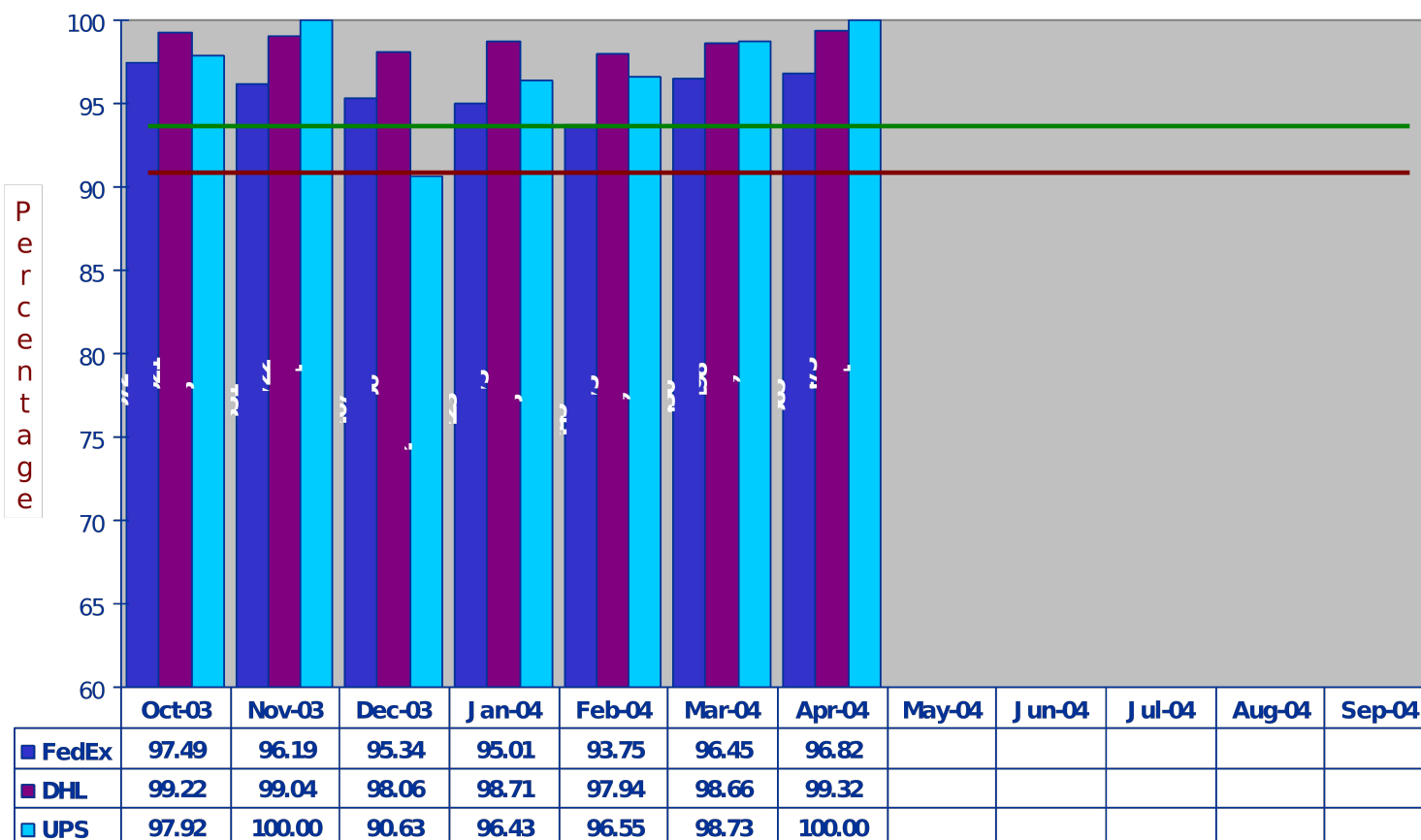


Pacific Theater General Routes



**FedEx
Standard
92%**

**DHL/UPS
Standard
94%**



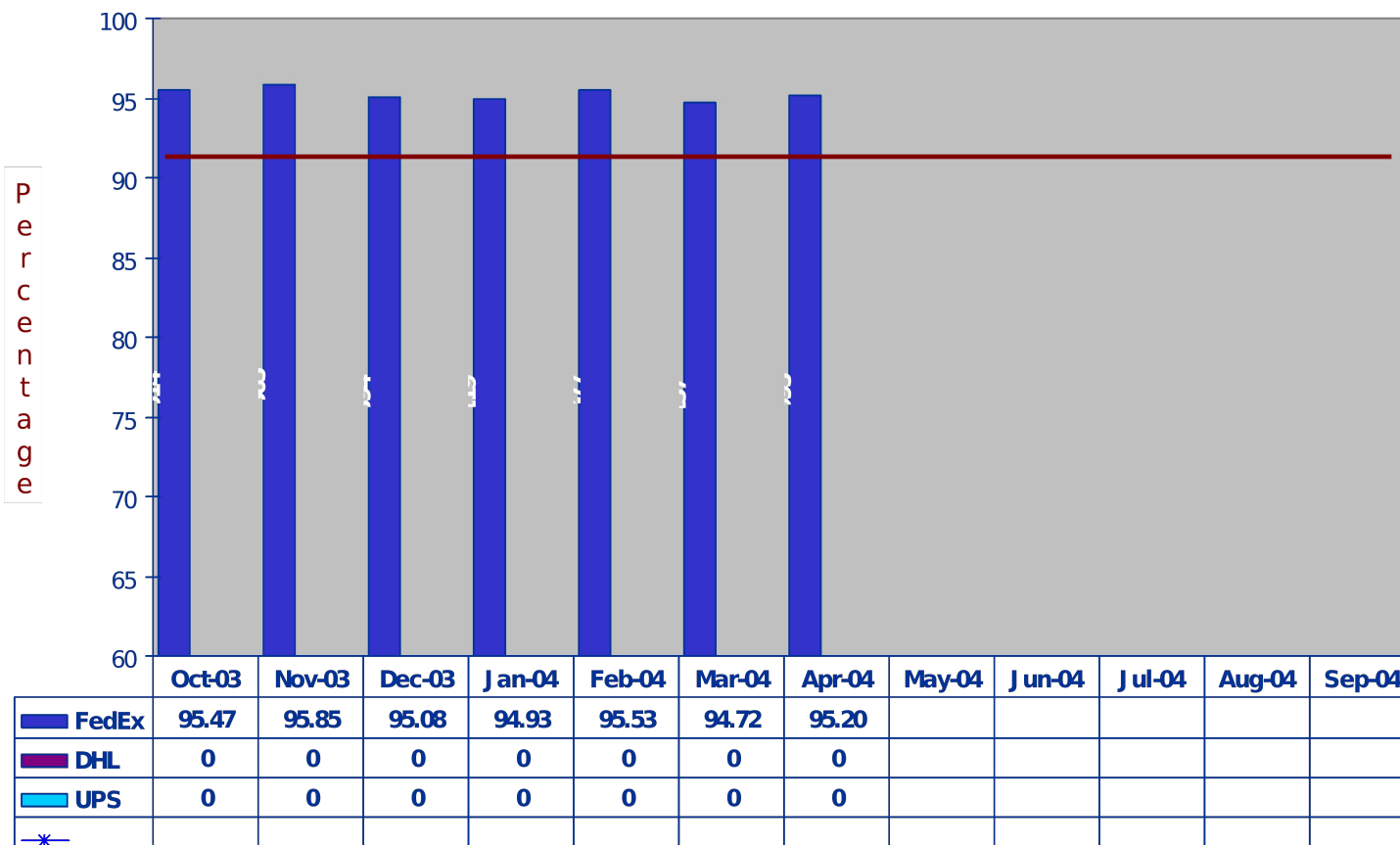
Enabling the “Global” in “Global Vigilance, Reach and Power!”



Non-Basic Services Other Than Contract Routes



**FedEx
Standard
92%**



Enabling the “Global” in “Global Vigilance, Reach and Power!”